

AIRLINE TICKET AND SERVICE AGENTS

NOC 64312

Issue tickets, quote fares, make reservations, conduct passenger check-in, trace missing baggage, arrange cargo shipments and perform other related duties to assist airline passengers.



3-YEAR OUTLOOK



Moderate

3-YEAR JOB OPENINGS

-66

MEDIAN HOURLY WAGE

\$21.00

\$16.00 \$31.00
LOW HIGH

TYPICALLY REQUIRED



High school / on-the-job training

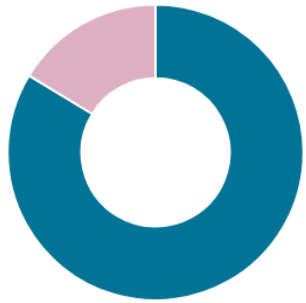
EMPLOYED

486

AVERAGE SALARY

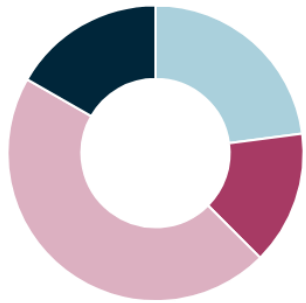
\$57,200

The information presented is based on data for New Brunswick. To learn more about the data provided, visit www.nbjobs.ca/occupations.



EMPLOYMENT BY INDUSTRY

83.7%	Transportation and warehousing
N/A	N/A
N/A	N/A
16.3%	All Other Industries



EMPLOYMENT BY AGE

0.0%	15-24
22.9%	25-34
14.6%	35-44
45.8%	45-54
16.7%	55-64
0.0%	65+

ALSO KNOWN AS

- Airline Baggage Agent
- Airline Cargo Agent
- Airline Load Planner
- Airline Passenger Agent
- Airline Reservation Agent
- Airline Ticket Agent

MAIN DUTIES:

- This group performs some or all of the following duties:
- Help customers plan travel time and routes, prepare and issue tickets, assign seats, prepare boarding passes, check baggage, attend boarding gates
 - Assist pre-boarding passengers and provide information on fares and flight schedules and routes
 - Trace lost, delayed or misdirected baggage for customers.
 - Weigh cargo and compute freight costs, calculate charges for services and insurance, process bills of lading, cargo manifests and other documents
 - Trace lost or misdirected cargo and maintain shipping and other records.

