



# AIRLINE TICKET AND SERVICE AGENTS

NOC 64312

Issue tickets, quote fares, make reservations, conduct passenger check-in, trace missing baggage, arrange cargo shipments and perform other related duties to assist airline passengers.



### 3-YEAR OUTLOOK



Moderate

### 3-YEAR JOB OPENINGS

**-66**

### MEDIAN HOURLY WAGE

**\$21.00**

\$16.00 \$31.00  
LOW HIGH

### TYPICALLY REQUIRED



High school / on-the-job training

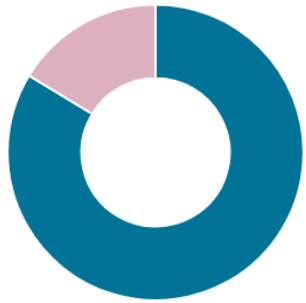
### EMPLOYED

**486**

### AVERAGE SALARY

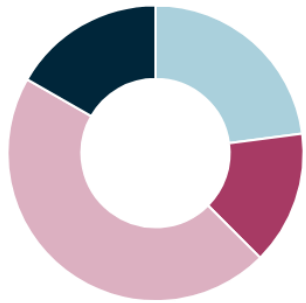
**\$57,200**

The information presented is based on data for New Brunswick. To learn more about the data provided, visit [www.nbjobs.ca/occupations](http://www.nbjobs.ca/occupations).



### EMPLOYMENT BY INDUSTRY

<b>83.7%</b>	Transportation and warehousing
<b>N/A</b>	N/A
<b>N/A</b>	N/A
<b>16.3%</b>	All Other Industries



### EMPLOYMENT BY AGE

<b>0.0%</b>	15-24
<b>22.9%</b>	25-34
<b>14.6%</b>	35-44
<b>45.8%</b>	45-54
<b>16.7%</b>	55-64
<b>0.0%</b>	65+

### ALSO KNOWN AS

- Airline Baggage Agent
- Airline Cargo Agent
- Airline Load Planner
- Airline Passenger Agent
- Airline Reservation Agent
- Airline Ticket Agent

### MAIN DUTIES:

- This group performs some or all of the following duties:
- Help customers plan travel time and routes, prepare and issue tickets, assign seats, prepare boarding passes, check baggage, attend boarding gates
  - Assist pre-boarding passengers and provide information on fares and flight schedules and routes
  - Trace lost, delayed or misdirected baggage for customers.
  - Weigh cargo and compute freight costs, calculate charges for services and insurance, process bills of lading, cargo manifests and other documents
  - Trace lost or misdirected cargo and maintain shipping and other records.

