



# ACCOMMODATION SERVICE MANAGERS

NOC 60031

Manage and evaluate the operations of accommodation establishments or a department within an establishment, such as a hotel, resort or student residence.



### 3-YEAR OUTLOOK



### 3-YEAR JOB OPENINGS

**39**

### MEDIAN HOURLY WAGE

**\$33.33**

\$19.81 \$61.72  
LOW HIGH

### TYPICALLY REQUIRED



College or apprenticeship

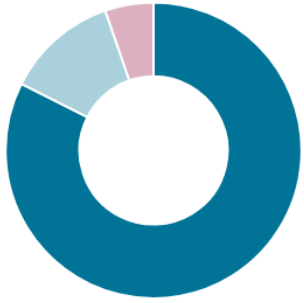
### EMPLOYED

**814**

### AVERAGE SALARY

**\$73,000**

The information presented is based on data for New Brunswick. To learn more about the data provided, visit [www.nbjobs.ca/occupations](http://www.nbjobs.ca/occupations).



### EMPLOYMENT BY INDUSTRY

<b>82.5%</b>	Accommodation and food services
<b>12.3%</b>	Health care and social assistance
<b>N/A</b>	N/A
<b>5.3%</b>	All Other Industries



### EMPLOYMENT BY AGE

<b>2.6%</b>	15-24
<b>10.5%</b>	25-34
<b>21.9%</b>	35-44
<b>30.7%</b>	45-54
<b>24.6%</b>	55-64
<b>9.6%</b>	65+

### ALSO KNOWN AS

- Bed And Breakfast Operator
- Front Desk Manager - Accommodation Services
- Guest-House Operator
- Hotel Assistant Manager
- Hotel Director
- Hotel Manager

### MAIN DUTIES:

This group performs some or all of the following duties:

- Develop, implement and evaluate policies and procedures for the operation of the department or establishment
- Prepare budgets and monitor revenues and expenses
- Participate in the development of pricing and promotional strategies
- Negotiate with suppliers for the provision of materials and supplies
- Negotiate with clients for the use of facilities for conventions, banquets, receptions and other functions
- Recruit and supervise staff, oversee training and set work schedules
- Resolve customer complaints.

